



Open-Ended Responses

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Prepared for:

THE BOARD OF GOVERNORS

RESTON COMMUNITY CENTER RESTON, VIRGINIA **May 2008**



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Reston Community Center Questionnaire, 2007 Responses to Open Ended Questions

ETHNICITY

African
African-American and white (parents one of each)
Arab, Egyptian, African
Bahamian
Black, white, and Native American
From India
Global (white)
Greek
Haitian
Hispanic
Hispanic
Hispanic
Hispanic
Hispanic Latina
Hispanic.
I think it is racist
Iberian
India and American
Indian
Indian race, Hindu
Just Hispanic
Latina, White, Indian from Panama and Chinese.
Latino
Mexican
Mexican White and Native American decent
Middle eastern
Middle Eastern.
Mixed
Mixed but doesn't want to say specifics
Mixed race
Native American and African American.
Puerto Rican
Spanish
Spanish
Spanish
The rest of the family is Native American
White and Asian
White and Native American

INTCOMM: Additional interviewer comments

"I love Reston" he says

[name] is a UVA Graduate, she was very interested, and learned things that she did not know about Reston Community Center.

Although respondent did say that youth members of her family are likely to participate in certain Reston Community Center programs, she later said there are no children in her home (demographics). I did not request clarification.

Asked a lot of questions about the question meaning

At end of survey the respondent mentioned that the water in the pool is not warm enough for her unless she wears a special water suit due to her handicap

Believes that the yearly or monthly fee is entirely to high (subsidizing for those who may use the center more). Center would benefit from programs that were geared toward a larger age group.

Believed the survey was redundant and way too long, and refused to answer personal questions. Finished the survey, but thought it was too personal and a scam

Both adults wanted the wife to do survey - she is the one who knows about the community center; husband has few or no dealings with them and feels he knows very little.

Center isn't well publicized, although events are. Announcements are received but there's no additional information sent out to say how to be involved in it - realtors are good at this but the center is not

Cooking classes fill up too quickly, cannot get in

Despite re-reading the introduction to questions regarding the importance of policy influence items, the respondent felt that they were not clear. Were the questions about her, her family, or about the community as a whole?

Did enjoy the Reston Community Center until she became unable to access it due to her disability - five years ago

Did not recall any question abut whether she had stopped using the Reston Community Center, so she did not understand the 'why did you stop' question

Doesn't like that there is a lottery to participate in classes. Rushed me through questions and didn't want to answer many questions

Doesn't participate in Reston Community Center very much due to age. Doesn't like the current voting method at all

Facility needs to be enlarged and another facility open somewhere strongly wants online registration and have more information online website needs improvement to be more competitive and customer friendly

Family is very big in swimming and teach classes.

Grandchildren in community are the ones who would be participating

grew up in Reston and just returned back to teach

Growing number of seniors in Reston. Lottery system for classes / trips. Would like to see increase in programs for senior citizens. Swimming pool closed in summer- work on it without inconveniencing patrons (not in summer)

Had no family in the area, so answered the questions based on herself only

Has used the bike trails and swimming pool. Too busy with other activities to do more.

Have always enjoyed the programs that the Reston Community Center offer, especially to older population.

He completed the survey but he acted like he did not want to do it, however it might have been because he sounded sick

He didn't listen to directions well. I often had to repeat instructions a couple of times. I would ask if a family member had done something in last 12 months and he would tell me how likely they were to do it.

He had kids but they did not live with him.

He had told me that he had no contact with Reston Community Center and really knew very little about it. He seemed to be trying to be polite. I offered to put "don't know" but he sometimes declined and gave Reston Community Center a very high rating.

He kept saying that they had participated in so many more of the activities when the kids were little. He said "Please tell them not to sell my contact." I assured him we would not. I want to reiterate that

University of Virginia 3 / 50

he wants not to be telephoned. He is on do not call lists. Please write him instead

He said he was the only adult in the household at first, then said he was married, and declined to answer when asked if there was another adult in the household, his address came up, he was concerned

He says he wants to see the results of this survey himself.

He sounded like a white, middle class or slightly above respondent, probably married, refused all demographic questions

He stated that he was a homebody but he was also very informed about the Reston Community Center because his daughter is in school and the family uses it a lot

He volunteered at the Reston Community Center

He wanted to make it clear that he plans to move out of Reston in 6 months

He was Bahamian, language was a slight difficulty, some questions he was highly literal (and intelligent) about, so didn't answer with the usual pattern.

He was not sure exactly what all was under auspices of Reston Community Center

He was very nice to participate, just pulled in driveway from work and agreed.

He works two full-time jobs

His wife uses the community center a lot and they would really like to see programs increase.

Hunter Wods shopping center paths have reports of attacks. Some other locations you have to park and walk past shops to get Reston Community Center late at night those shops may not be open and it makes you feel vulnerable

Hunters Wood Center is hard to get to because of parking and Lake Anne facility needs improvement I am strongly in favor of them putting back a little place where people can go in and have a coffee and visiting time or play chess. Just a nice quiet place for people to enjoy. Anything with music.

I had to repeat each question for her, but she got through the survey.

I have read the resume write up on the people hired to work at Reston Community Center - highly qualified. They have done good job getting good people. I suggest Reston Community Center brings authors to speak like McLain Community Center.

I would love to see designated fitness programs - at different levels according to fitness and ability. And also it's disconcerting not being able to get into classes - being put on a waiting list. Should have more

In a hurry

In terms of programs the Reston programs in general are geared toward retirees and need to gear them toward working business professionals (younger) 25-40 because demographic changing

Is disabled, would like to see more programs for disabled.

Is very happy with all that the Reston Community Center offers. Would like to see more theatre and art performances

It is a very special place but frustrating with waiting lists for many classes

It seems like the programs are more geared toward stay at home moms. She and her partner work very hard and have a young child but they work so much and there is never a good time available for them to go.

It would be most helpful to receive email notices of programs. Would participate more, such as swimming, if it were less crowded.

Just finished a survey started earlier

Just works do go the other programs

Lady refused to tell if they had children and the age and a lot more refusals

Language barrier made some questions difficult, but respondent was able to complete the survey. She agreed to be contacted abut business use of Reston Community Center even though she works alone

Liked to talk and didn't use the Reston Community Center very much because of her work and she live very close to the center

May not participate in programs themselves except when family members come from out of town to visit.

Move the community center to North Reston.

Moved in last year to town center; does not know alot about local organization. Does not know anything about Reston Community Center and is probably does not pay taxes toward Reston Community Center.

My children have grown now but I don't want my answers to reflect a lack of use or appreciation. We used the Reston Community Center a great deal over the past twenty years.

My development offers many of these services or opportunities - fitness room, pool, meeting room, etc.

Need to have night time transportation for seniors to Reston Community Center

Need to keep pools open especially for the seniors. Could add another senior aerobic class. Problem with the lifeguards in summer (shorter hours). Need better exercise classes

Never uses services

New to the area since March 2007 but are very glad to receive the program mailings telling them about it.

Not a dues-paying resident. Lved in the northern part of the "194" zip code. She said none of the neighbors were members of the Reston Association either, nor used the Reston Community Center

Not involved due to fact husband died in last year or so and children not living in Reston

On marriage question - there should be another category for "partner"

On two early sets of questions - the set about the Reston Community Center staff (one question was the "how courteous" one) and statements about Reston Community Center set: several times he said "Oh I'm sure they do-strongly agree"

Only complaint is that it is often over crowded, especially the pool.

Participant belongs to a private club, does not attend any functions at Reston Community Center Programs I love are writing program. The write your life memories and fiction writing program. I go to author book signings and speaking engagements by authors

Programs need to be put in each season. The people know where to go to get the information that is needed and respondent need to be interested

Would like to have an expanded building in the north side of Reston

Recently moved to Reston. Not familiar with Reston Community Center at all.

Resistant and rushed, hung up before interviewer completed final statement about when results would be read

Respondent reiterated in loud and emphatic terms that she thinks the Reston Community Center should abolished in so far as it relies on general taxation of all residents, that residents should be able to opt out and not pay costs.

Respondent agreed to be re-contacted but had minimal participation in Reston Community Center Respondent attending practical nursing school

Respondent felt that he had already answered the race question by considering himself to he Hispanic

Respondent had some difficulty understanding 'very' versus 'somewhat' due to a language barrier, but we did get through the survey with hopefully accurate responses. She said her income is \$700 per month.

Respondent is a resident of Reston and is in target zip code but does not pay dues to Reston Association rather pays to West Market. Did survey as seemed most appropriate

Respondent said at the beginning of survey that he was the only resident. As I asked questions he answered that he was married and there are two children under 18

Respondent said the survey was to long

Respondent somewhat hard of hearing

Respondent strongly supports Reston Community Center swimming and youth camp programs even though her adult family does not use them now

Respondent was completely unaware of the Reston Community Center and so responded

Respondent was not familiar with the Reston Community Center

Respondent's answers to all Reston Community Center governance questions pertained to him only. He does not consider Reston Community Center governance opportunities to be generally important

University of Virginia 5 / 50

for Reston residents. He just received the survey letter today.

Responder feels that the Reston Community Center needs to be more competitive with cultural events to be successful

Reston Community Center is overpriced and not user friendly to my age group. Shopping Center was so bad women wouldn't go there. Reston Community Center is still way in the back. Glad somebody does use it

Reston Community Center seems to be geared toward older people. There are no sports programs or basketball courts.

Reston has out grown the Reston Community Center because we have a lot of things that have the same programs

Says Reston Community Center should be more centrally located.

Senior citizen. Hard of hearing, but did complete the survey. Lives off 'investments' and does not know what her income is

Several times I have called, asked for a performance date, and been given the wrong date by the Reston Community Center staff. It is very frustrating later to find out that I missed an event that I very much wanted to see.

She mentioned that she never knew what was going on at the community center

She never divulges her race or income

She said all of her children have moved out but she still uses the facilities

She said she would not have answered the questions if she had not received the letter and was very rude at first until I identified myself

She said that she had been discouraged to use the Reston Community Center because she didn't know or they made it hard to register for courses online.

She said that she is kind of far from the center and does not have a membership.

She said that she wanted to hear more questions about the other community center. I think she said the "north one" but I'm not sure.

She said they would take advantage of the activities and programs if they were offered at better hours, ie., more weekend programs

She says she is part of Reston Town Center and does not pay taxes to Reston Community Center She was very helpful, except her kids were interrupting.

Some comments about use referred to the respondent's grandchildren (who live outside of Reston)

Some of the questions were kind of vague. It seemed like when I was asking for which organizations come to mind that you were setting me up to say Reston Community Center.

Spanish lady and was well up on what is happening

Struggling with language, explains length of interview.

Suggestions - sauna bath at Hunters pool, open up workshop and community center more

Survey is too long, she felt

Talkative

Thank you to the people who put in their time.

Thanked us for our persistence;

The answers could be better designed - a 1-5 scale is better than agree / disagree. Questions assume that people understand them when I certainly don't. Designer went way overboard - too much detail

The lady was very difficult and really did not want to do the survey.

The lighting is very bad at Reston Community Center. There needs to be more lighting for safety, especially near the streets. My aunt came to visit from Russia and she said there are more street lights in Europe then here.

The man interviewed does not live in Reston, has correct zip code and lives in small district 5. Has paid taxes for Reston Community Center until recently and voted in the Reston Community Center but he no longer pays taxes or votes.

The respondent was 81 years old and hard of hearing. His wife stayed on the phone and repeated questions he could not hear. Some questions she answered personally, like the question about the cooking class.

There are a core group of citizens who support the Reston Community Center. It is a great center. It may not need to get bigger. If it over expands, it could harm the center. Just growing it to grow is not as important as quality.

They really should consider more weekend pool classes for pre-school age children. Make the lottery system a bit more fair.

They should have an annual membership card. So that people get charged according to their use of Reston Community Center facilities and programs. They could refund members left-over fees.

They were reminded to try to confine their answers to the respondent's opinion.

This lady is a realtor and seems to know her way around Reston and could be a real help in case there is such a need in the future

This lady is quite handicapped and was very upset to find many calls from us on her caller ID when she got home, but she finally agreed to do the survey and was very gracious about being disturbed by me I

This lady says she does not receive information on programs and activities like she used to

This lady says that Reston Community Center helped them get the right college for their son in what he wanted to study and they are very grateful for the part Reston Community Center played in recent years

This man indicated the Reston Community Center was not what it could be, but he failed to say what needed to be fixed. He said he was willing to talk to others in this regard

This man says that Reston Community Center is catering to the lowe classes and this is adversely affecting many others who would participate more.

This man thinks everyone is now to themselves and lost the art of cooperating and living with and for each other. He says Reston has changed over the years

This man works with some indigent persons and feels there should be better ways that they can get to use some of the recreations facilities located there.

This woman is severely handicapped and believes she is being taken advantage of because she has to pay higher prices for a number of things than she believes she should, and would like this corrected

To do online voting for polls and thinks they should let people know. Also, the new athletics at Herndon was a good job. Finally, I'm thrilled that they put a center at Lake Anne, I use it all the time. But instead of expanding Hunters Woods they should add a new facility like they did with Lake Anne.

Used the Reston Community Center much more when children were little

Uses the Reston Community Center only for senior events, trips,etc.

Very polite just not interested in most activities. Only attends about one event a year at Reston Community Center

Very polite. Never used facilities. Lives across street from facilities. Seemed latently hostile on subject of Reston Community Center

Very satisfied with service personnel information provided by Reston Community Center.

Very talkative

Very young didn't know much about this kind of in view

Waiting lists for the children's classes

Web

When respondent answered 'youth' on likely / unlikely program participation questions she was referring to her preschool child being a youth in the future

Works at the Reston Community Center

Would be interested in more programs for teens with disabilities or special needs.

Would like to see more parking available

Would participate in more things if she was younger

You are very welcome, but I really think that your interrogation was much too long

Young and very hesitant

University of Virginia 7 / 50

JOBLOC: Is your job located in Reston or elsewhere

Herndon

Home office is elsewhere but I now usually work at home by telecommuting.

Main office in California but telecommutes out of home.

My own business is mobile. Run out of home in Reston or out of my vehicle. Go all over

One in Reston, one elsewhere

Two days a week I work at a office in Fairfax, outside Reston, and the rest of the week at home in Reston.

Varies, substitute teacher

Work for company in Maryland but right now we are working in Reston

LANG2: What language is primarily spoken in your household?

Arabic
Arabic
Arabic
Arabic for the adults and more English for the kids
Armenia
Bengali
Both English and Spanish equally
Chines
Chinese
Chinese
Chinese
Chinese
Chinese.
Croation.
English and Spanish are both primary
Farsi
Farsi
Farsi (Persian)
Farsi [Persian]
French
German
German
Hindi
Hindi
Hindi
Hindi
Hindu
It is Marathi, an Indian language
Japanese
Korean
Korean
Local language, Telivu
Norwegian
Panjabi

RESTON COMMUNITY CENTER

Phillipino
Polish.
Portugeese and English
Punjabi
Rushain
Russian
Russian
Russian
Russian
Russian.
Shinese and English
Spanish
Spanish is spoken about half the time.
Tagalog
Tagalog (Phillipines)
Telegu
Telegu (Southern India), English is second language
Telue
Telugu
Thai
We speak Spanish at home

METHOD: Currently every resident of Small District 5 (Reston) 18 years of age and older is eligible to vote in the annual Preference Poll. What method of voting would you most prefer?

Any Reston Community Center places.	
It needs to be publicized more. They should put signs up on every corner like they do for festivals.	
Maybe have more than one way due to peoples ages.	
They should send us e-mail notification about when it's time to vote	
Village centers and online voting	
We need to make it reliable and tamperproof	

NBUS: Do you or anyone in your household own or operate a business located in Reston?

I own a home business here
I rent to my roommate
Wife has a home business

University of Virginia 9 / 50

PARTI: How important would you say it is for residents such as yourself to participate in the governance of the Reston Community Center?

I'm not a dues payer

Not a friendly board to outside participation (unless you think like they do)

The few people that participate tend to hijack the system and paralyze the board so I'd prefer the board to operate with minimal input from attending public.

PARTIL: I'm going to read a list of ways in which Reston residents such as you can participate in the governance of the RCC. For each one, tell me how important it is to you as a way of influencing the policies of the Community Center. Would you say that it is very important, somewhat important, or not important.

But of dubious value

Didn't understand the question

Do you mean important for some volunteer, or important for me personally? It's not a priority for me this year.

Done it twice, railroaded both times. The board and the supervisor sabotaged unanimous recommendations of a citizen advisory committee on governance reform. Yes, unanimous recommendations

I hate writing letters

I watch on Reston channel TV

If I did have an issue I would talk to them

It's hostile.

Local involvement and local government is critically imp but they must be receptive to it. Reston Community Center has been governed with a particular bent for a long time. The board is completely hostile to alternate viewpoints on governance and they make it very difficult and uncomfortable for people to participate

Need more information

Need more information

Of dubious value. Board is top-down. Governance should be from bottom up. I hold as a fundamental political value consensus in community decision-making. This board does not embrace this value. that fundamentally limits Reston Community Center in realizing its potential in the community

Of dubious value. She is often in lock-step with board. Governance is under the supervisor's thumb. It can create a disincentive for Reston getting its fair share of the county recreational dollar. The best example of that recently was the Reston Community Center effort to build a skateboard park. That should have been a county facility but there was an effor to have Reston Community Center build it. The vast majority of projected users came from outside the tax district. There is a philosophy that if county hasn't done it we should. that is unfair to people in tax district. They need to justify programs based on resident use

Should be some free programs.

Should have a computer program for young people.

Useless again!

Useless but important! There's a hierarchy that runs it and that's that.

Very important but useless

Very little response back.

We love and take the Reston Community Center for granted except for voting and passing out flyers. I don't do a lot of things

Would be very important except they are very unresponsive.

University of Virginia 11 / 50

RCC10: In your opinion, does the RCC make Reston a more attractive place for business?

Need to reach out to the businesses a little more. Give a discount.

This is one of the great fallacies of what Reston Community Center is. Reston Community Center and what it offers are irrelevant to whether businesses locate here. Businesses perceive this as an additional tax for which they realize little or no benefit. I think Reston Community Center's posturing of its benefits as extending to Reston employees is wrong and the focus of what Reston Community Center does and how it justifies its programs needs to be on the residents of the tax district.

RCC14 We would like to ask you about how often you or the members of your family take advantage of the RCC. In the past twelve months, have you or a family member ever attended a program or activity, community-wide event, or private rental sponsored by or held at the Reston Community Center?

Girl scouts

I go to the Town Center all the time for outdoor events. Is that the same as the Reston Community Center?

I think that my weekly ballet lessons are sponsored by the Reston Community Center, but I don't know.

Is the Lake Anne center the Reston Community Center offering? I took an exercise class there. But don't know if that was Fairfax County or Reston Community Center.

Needs handicap parking and it is in short supply. Navigating from the parking lot to the Reston Community Center is really a challenge to get up the incline, ot convenient

Participation was very heavy when kids were young, but as empty nesters seldom if ever participate.

Placed on waiting list because everything has been full

RCC15 How often would you say that you or a member of your family use the facilities at RCC or participate in its programs?

At least once a month

Every other week

It depends on the occasion. When enrolled in a class could be weekly. If not then none. I don't know how to give an average on that.

It depends on the season. In the summer they use it weekly.

Just started a weekly water aerobics program

One or two times a year

Only in Reston three months a year

Our church uses the Reston Community Center every Sunday. Our family uses the Reston Community Center a few times a year.

Swim three times a week

RCC17a: Has any member of your family used the RCC pool at Hunters Woods to participate in a swimming or other Aquatic program within the past 12 months?

AQUATICS INCLUDE USING THE POOL FOR SWIMMING OR OTHER ACTIVITIES

[name] who organizes entertainment is really wonderful and is superb. Don't like the new General Program Director.

Are planning on getting a pass to go there

I would if there were a completely separate kids pool. Using a pool for laps after four or five toddler classes does not thrill me.

Kids are older -- but they did have swim lessons there a few years ago.

Water is too cold - YMCA is 5 degrees warmer

RCC17b: Were you satisfied with the value you received in relationship to the fee that you paid?

Children attended private pool party. No fee was paid.

Closed for renovation three times every year. An awful lot of time that your close. Senior swim with dad. They really need it every year.

I'm paying such high taxes for it

Not applicable. I volunteer and in return receives free access, so my value is great. Yeah!

The amount charged for residents seems high since we already pay to live in Reston and that fee goes toward the stuff

There are bigger pools that have more amenities, I like to swim and dive

Would like family members visiting access to facilities at a good present

RCC17c: Would you say that members of your family are very likely, somewhat likely, somewhat unlikely, or very unlikely to participate in [READ FROM LIST] if it is offered in the future?"

LIST: Open or Lap Swim; Swim Instruction; Water Aerobics; Adapted Aquatics for individuals with disabilities

Because I belong to the YMCA pool.

Depends on how crowded it is. It's across the parking lot, but I would rather drive and be guaranteed a space. The county offers passes

Difficult to do at Hunter Wood with our young children because of Senior Swim

I have a broken rotator cuff. Does that count as a disability?

I just don't like their pool!

I would like it to be available for people who do need it

If you could get into the classes, my grandson would be a participant

Not as a participant but as a volunteer.

Not enough lanes. Times when I go to the pool and has difficulty finding a lane. The hot tub is out of service too often.

The classes fill up quickly.

The security at Hunter's Woods is a problem at night. I would not go there.

There is a long wait list for swim instruction

There should be a gym and pool together

Timing is wrong

Would like to support it, but haven't done it yet

Would they participate as instructors? Then maybe

University of Virginia 13 / 50

RCC17d In which age groups are the members of your family that would participate in ___ if it were offered in the future--are they preschool, youth, teen, adult or senior age group?

Too crowded from previous experience.

My grandchildren who live outside Reston but have done lessons there and will continue to.

RCC18a: Has any member of your family participated in a Community-wide event sponsored by RCC within the past 12 months?

I don't if the Halloween event was sponsored by them. If so, then, yes

RCC18c: Would you say that members of your family are very likely, somewhat likely, somewhat unlikely, or very unlikely to participate in the [READ FROM LIST] if it is offered in the future?

List: The MLK Day Celebration; The Multicultural Festival; The Thanksgiving Food Drive; The Folkswalk

Depends on the timing of the event

Didn't hear much about that

Don't know what it is

I volunteered

I would partake of these festivals, etc, if they are on the weekend only because we work.

It depends on the date when it is held. If it is on the holiday, no, because of work. If it is on the weekend, yes.

Raising money? For what, charity?

They're always held on a Saturday when I can't go.

Unsure what it is

We go to multicultural festivals at Lake Anne.

What is folkswalk?

RCC19c: Would you say that members of your family are very likely, somewhat likely, somewhat unlikely, or very unlikely to participate in [READ FROM LIST] if they're offered in the future?

List: After school programs; Computer programs; Cooking programs; Craft programs; enrichment programs; Fitness & Exercise programs; Health & Wellness programs; Language Arts programs; Music programs; Performing Arts programs; Photography programs; Social Dances or Similar Programs; Trips & Tours programs; Visual Arts programs; Youth Summer Camp programs.

A perfect example where they need to justify why the private sector is not providing this on an adequate basis. There needs to be resident-driven cost justifications when they want to pursue new programs

As a counselor

Because the Fairfax County park has a program

Go to the gym

I belong to Lady America Fitness Center at Hunters Woods

I would like to do pilates, tap and ballroom dance lessons.

If they did a low impact yoga or ballet for seniors.

It would be more than three years out.

It's a scheduling thing more than my lack of interests.

Low-impact

The should offer yoga for seniors program. I attended a remarkable program in the Poconos

They are not offered at Washington Plaza which is where I would go

RCC19d: In which age groups are the members of your family that would participate in if it were offered in the future--are they preschool, youth, teen, adult or senior age group?

All of this depends upon the times that these events are scheduled. I would participate more if they had more activities on Saturdays or during evenings. These are not times catering to working moms. I would even be very willing to participate in the creation of programs for working moms and their families

Grandchildren often stay with me in the summer

If I can get transportation

If the bus dropped there for program, yes. If had to take them, no.

RCC19e

As a senior with more leisure time

As a performer or audience? Ambiguous

Don't understand question. Would it include creative writing? If poetry writing, maybe. Also song writing.

Entertainment

How about a Scrabble program?

I would like to teach folk dancing

I would teach the class

If a guitar class

If I saw it offered and it was fairly inexpensive, it's cheaper than college

If mac but not pc

If there were performances I would participate. If it's something in which I would have to perform I wouldn't.

It depends on which language. If they offer a Chinese class, only then, somewhat likely.

Likely to attend; unlikely to participate

Only if classical music

Unsure what that means

What kind of music program? Choral is very different from learning an instrument. But I might do Choral is it were offered.

Will never use this program again because of a bad experience

RCC19f

Depends on details. For a family would be good.

Have participated and enjoyed it very much, went to DC, New York, Delaware River Valley. They should offer more tours

If they taught a computer program that was advanced

The main problem at the Reston Community Center is that there is no handicapped parking there. I used to play bridge and swim behind a shopping center restaurant with only two handicapped spaces on one end and then other parking near a drugstore and in the back. It seems like Reston Community Center's handicapped spaces are used by their employees. They also don't clear the snow from these spaces in the winter.

Would like them to educate people with the equipment and right tools. As well as computers to use with the cameras.

University of Virginia 15 / 50

RCC1a: When you think about local opportunities to participate in aquatic programs such as swim classes, water aerobics, and/or open lap swim, which organizations come to mind?

A local private club
All swim classes were overbooked for children in the Reston Community Center so I had to go to
the YMCA.
Army and Navy Country Club
Audubon pool
Audubon Pool
Community pools for three months in summer
Community pools subdivision
Condo association
Condominium pool
County facilities - can't think which and also my health club
Curl Burk Swimming Club
Reston Homeowners
Glade and Deepwood pools
Go to local outdoor pool in summer
Herndon Community Center
Herndon Community Center because it is less expensive
Hidden Creek Country Club
Hotels like Marriott and Hyatt
Hunter Woods Community Center
I don't believe the Reston Community Center provides an indoor pool
I think the pools are owned by the Reston Association
Kids' school, pool in subdivision
Lake Audubon
Lake Newport Pool
Lake Newport pool
Local area pools
Local hotels
Local Ridge Heights pool
Loudoun County
Lowe's Island (a private club)
My gym
Neighborhood center
Newcomers' Club
Newport pool
Newport, Newbridge, Glade, Hunters Wood
North Point pool
Northern Virginia Community Center
Northpoint Club Pool
Oak Mar recreation center
Oakmar
Oakmar swimming pool
Oakmarr Center
Oakton Recreation Center
Our beach home
Our housing development pool
Potomac River
Private, World Gate Sport and Heath
Public library
Red Cross
Reston Homeowners Association
Reston Homeowner's Association.
Neston Homeowner's Association.

Reston pool Reston pool Reston pool Reston recreation pools Reston Town Center Reston Town Center Reston.org Reston tennis River Bend, Fitness Equation RMST (Reston Masters Swim Team) RSTA School organizations Southlakes Community Center Sping Hill Community Center Sport and Health Club Sport and Health Club Sport and Health Club Sping Hill Recreation Center
Reston pool Reston recreation pools Reston Town Center Reston Town Center Reston.org Reston tennis River Bend, Fitness Equation RMST (Reston Masters Swim Team) RSTA School organizations Southlakes Community Center Sping Hill Community Center Sport and Health Club Sport and Health Club
Reston pool Reston recreation pools Reston Town Center Reston Town Center Reston.org Reston tennis River Bend, Fitness Equation RMST (Reston Masters Swim Team) RSTA School organizations Southlakes Community Center Sping Hill Community Center Sport and Health Club Sport and Health Club
Reston Town Center Reston Town Center Reston.org Reston tennis River Bend, Fitness Equation RMST (Reston Masters Swim Team) RSTA School organizations Southlakes Community Center Sping Hill Community Center Sport and Health Club Sport and Health Club
Reston Town Center Reston.org Reston tennis River Bend, Fitness Equation RMST (Reston Masters Swim Team) RSTA School organizations Southlakes Community Center Sping Hill Community Center Sport and Health Club Sport and Health Club
Reston.org Reston tennis River Bend, Fitness Equation RMST (Reston Masters Swim Team) RSTA School organizations Southlakes Community Center Sping Hill Community Center Sport and Health Club Sport and Health Club
Reston tennis River Bend, Fitness Equation RMST (Reston Masters Swim Team) RSTA School organizations Southlakes Community Center Sping Hill Community Center Sport and Health Club Sport and Health Club
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RMST (Reston Masters Swim Team) RSTA School organizations Southlakes Community Center Sping Hill Community Center Sport and Health Club Sport and Health Club
RSTA School organizations Southlakes Community Center Sping Hill Community Center Sport and Health Club Sport and Health Club
School organizations Southlakes Community Center Sping Hill Community Center Sport and Health Club Sport and Health Club
Southlakes Community Center Sping Hill Community Center Sport and Health Club Sport and Health Club
Sping Hill Community Center Sport and Health Club Sport and Health Club
Sport and Health Club Sport and Health Club
Sport and Health Club
Spring Hill Recreation Center
Spring Hill recreation center in Fairfax County and Cub Run near Dulles Airport
Spring Hill, Oak Marr
Swim Line
Tall Oaks
The area pool
The high school swim times HIGH SCHOOL SWIM TIMES
The pool on Hunter Mill, organization unknown
The prices for swimming continue to go up. ilt's outrageous!
The Reston pool.
The Reston pools, I don't know which one
The town of Reston
Jplands pool
We belong to a gym and have not considered anything else
Wheeley Pool, Lake Audibon pool, Ridge Heights pool
Whoever runs the pools.
Vorld Gate
Vorld Gate gym
/MCA

RCC1b: When you think about local opportunities to attend community-wide festivals and events which organization comes to mind? [IF NECESSARY SAY: we mean events such as the Reston Festival, Multicultural Festival, Martin Luther King Day Celebration]

ACE
Adams Center in Sterling, Virginia
Asian festival
Baha'i Faith
Church
Church
Church
Church.
Churches
Churches
City of Herndon
City of Reston
CLYDES
Commerce

University of Virginia 17 / 50

County things, Fairfay County, Harndan 4th of July
County things, Fairfax County, Herndon 4th of July Downtown Vienna
Fairfax County Government webpage
Fairfax County Highschools
Fairfax County programs
Fairfax Gov Center, county fair
Fish
Folklore society of greater Washington
George Mason University
Go to small towns around here for their festivals.
GRACE
Grace
GRACE (Greater Reston Arts Center)
GRACE (Greater Reston Arts Center)
GRACE Arts
GRACE Arts
GRACE Assoc
GRACE community
Greater Reston Arts Organization
Herndon
Herndon
Herndon Center on the Green
Herndon
Herndon Center
Herndon Community Center
Herndon Community Center
Herndon Community Center
Herndon community town events
Herndon Downtown - kid's festival
Herndon festival
Herndon Festival
Herndon Festival as well
Herndon Festival, Wolftrap.
Herndon festivals
Herndon town
Herndon Town Center
Herndon Town.
Historical society
Home owners association
I do go to the Reston festival, but no organizations come to mind
I only remember Starbucks one time
Industrial Strength Theater in Herndon, The Center in Vienna
Inter faith center
International fair
Jazz (Saturday or Sunday nights at the towne center)
Kennedy Center, Wolftrap, National Theater, George Mason University, Little Theatre of Alexandria
Lake Anne

Lake Anne	
Lake Anne	
Lake Anne and the Reston Town Center	
Lake Anne Center	
Lake Anne Center but I don't know who organizes them there	
Lake Anne centers merchant	
Lake Anne Community Center	
Lake Anne Community Center	
Lake Anne festival	
Lake Anne Plaza	
Lake Anne Plaza	
Lake Anne Plaza	
Lake Anne village center	
Lake N community	
Market Street festivals	
Merchants that run the town center have all kinds of events	
New York City	
Northern Virginia Fine Arts Festival.	
RCP	
Reston Arts Association	
Reston Arts festival	
Reston Arts Festival, Lake Anne, Reston town center	
Reston Chamber of Commerce, GRACE	
Reston Chamber of Commerce, Reston Museum, Reston Arts Council	
Reston chorale	
Reston Community Association	
Reston festival Reston festival	
Reston festival and fairfax fair	
Reston Interface	
Reston Newcomer Association	
Reston Town Centre	
Reston Towne Center	
Reston Triaphalon	
School	
Schools, churches	
Smithsonian	
South Lakes High School and Herndon High School.	
Starbucks The Head has Footised the Pootes Ada Footised	
The Herndon Festival, the Reston Arts Festival.	
The Herndon Festival.	
The high school	
The Lake Anne Festival.	
The Reston Orchestra and the Walker Nature Center	
Theater group Theaters and grobastra and Coorgo Mason	
Theaters and orchestra and George Mason	
Town of Herndon	
Town of the inner	
Walker Nature Center	
We are from India. We go to our temple.	
Wolftrap University of Virginia	10 / 5

University of Virginia 19 / 50

Wolftrap	
Wolftrap	
Wolftrap	

RCC1c: When you think about local opportunities to attend classes, workshops, or other programs designed to promote leisure-time enjoyment, which organizations come to mind?

ACE
Ace Adult Community Education in Fairfax
ACE Catalog of Fairfax County Public Schools
ACE program through the school system
Adult Ed
Adult Education Fairfax County
Adult education program
Arlington County Parks and Recreation.
Beloved Yoga. Looking for a good ballet class
Church
Colvin Mill.
Community college
County program offered at the high school
County school adult education
Fairfax (ACE)
Fairfax Adult Education
Fairfax Adult Education, Partake, Fairfax County Senior Centers
Fairfax county
Fairfax County
Fairfax County Adult Continuing Education
Fairfax County Adult Continuing Education
Fairfax County Adult Continuing Education
Fairfax County Adult Continuing Education.
Fairfax County Adult Continuing Education.
Fairfax County Adult Ed
Fairfax County Adult Ed
Fairfax County Adult Education
Fairfax County Adult Education Center
Fairfax County Adult Education COUNTY ADULT EDUACATION
Fairfax County Continuing Adult Education
Fairfax County Continuing Education
Fairfax County Office for Children
Fairfax County Park and Receration Centers
Fairfax county partakes
Fairfax County Public Schools
Fairfax County Public Schools
Fairfax County Public Schools
Fairfax County Public Schools Adult Education
Fairfax County Public Schools and Adult Education
Fairfax County Public Schools, adult education
Fairfax County Publication which lists all Fairfax classes.
Fairfax County school
Fairfax County school
Fairfax County School System's Adult Continuing Education
ramax county concor cycloms radii continuing Eddodtion

Reston Town Center
Reston Town Center

RESTON COMMUNITY CENTER
Fairfax County Schools
Fairfax County Public Schools Adult Education;
Former Reston Senior Center which is now in Herndon
GRACE
Grace Art Runners
Herndon Community Center
Herndon Community Center, Fairfax Adult Education
Herndon Community College
Homeowner's association
Hunters Woods
I don't like the hours of the program, because they are during the day, and I am working
I hike on the weekends
I teach at OLLI-Osher Life Long Learning Institute. Reston Community Center has asked me to
teach. I also have given very informal talks or classes at the Reston Museum.
I would like to see them add more classes.
Lake Anne Center - pottery
Learning and Retirement
Learning and Retirement Center
Learning and retirement, synagogues and churches
Learning in retirement
Library
Library
Library
Library
Local adult centers
Local church
Local high schools, Phoenix University.
Local Library, Fairfax County High Schools.
Local universities
Louden County
My church
Never been able to get in because there's a waiting list. The senior group is much reducing.
Northern Virginia Community College . Fairfax department of recreation
Northern Virginia Community College Northern Virginia Community College
NOVA
NOVA
OLLI
OLLI (Osha Lifetime Learning Institute]), Reston Town Center.
One Spirits Arts
Park Takes
Parks or Recreation
Partakes of Fairfax County OF FAIRFAX COUNTY
Phoenix University, Mary Mount
Public schools
RCP
Reston Bookstore
Reston Community Center at Hunter's Woods
Reston Community Center wants to improve for West Market who are not part of Reston
association but can participate in Reston Community Center. I don't know if eligible
Reston Herndon Senior Center
Reston High Schools, South Lake High School
Reston Homeowners Association
Reston museum, Shops Michaels
Reston Town Center
1 p · + - 0 ·

University of Virginia 21 / 50

Reston Town Center, local library, parks and recreation
Reston Town Center.
Reston Town Center.
RTA
School system
Smithsonian
Smithsonian Associates
Smithsonian Institution
Sport Health Club
Spring Hill Community
Stone Gate Village
The Fairfax County Recreation Department.
The Learning and Retirement Institute which has classes in Reston
The Learning Tree at Reston Town Center
The Newcomer's Club
The public library
The school system.
Trout Unlimited
University of Virginia
University of Virginia local branches
Vienna
Vienna Art Society, McLean Art Society, Loudoun Academy of the Arts, Fairfax County Adult
Education.
Weaving guild
Work
World Gate Health Club

RCC1d: When you think about local opportunities to attend theatre performances and/or outdoor concerts, which organization comes to mind?

Actor theater
Alexandria
Alexandria Town Center, Reston Town Center, Kennedy Center.
Amadeus concert
Arena stage, Herndon Players
Arlington
Bluemont concert series
Broadway
Center Stage
Center Stage
Center Stage Reston Community Center, Kennedy Center
Center Stage, Carter-Barron, Reston Conservatory
Center Stage, Kennedy Center, arena stage
Centerville
Church and Reston Town Center, fellowship hall
Church in Herndon
Concerts at Reston Town Center on Thursdays and Saturdays
Convention Center in DC
DC
DC - Theater, Pavilion
DC theaters
DC, mall
Downtown DC.
Eldon Street Players

TESTON COMMONT CENTER
Eldon Street Players
Eldon Street Players in Herndon
Eldon Street Players in Herndon
Eldon Street Players
Eldon Street players
Elvin Street Players, Kennedy Center, Classica Center, Imagination Stage
Evan Street Players
Fairfax County Public Schools
Fairfax County Public Schools, a local theater that put on performances
Folklore society
George Mason
George Mason
George Mason and Kennedy Center
George Mason University Patriot Center.
George Mason University, Kennedy Center
George Mason University, Nissan Pavillion, Merriweather Post
George Mason University, The Elden Street Players.
George Mason University, Verizon center, Kennedy Center
· · · · · · · · · · · · · · · · · · ·
George Mason, Kennedy Center Clan Faha, Shakaspagara Thastar, Smithsonian, Kannady Center
Glen Echo, Shakespeare Theater, Smithsonian, Kennedy Center
Go to Washington for concerts Cross Organization Thursday and Saturdays and every weekend in summer
Grace Organization - Thursday and Saturdays and every weekend in summer.
Great Falls, Kennedy Center, movies at parks
Herndon
Herndon Herndon town factival Bacton Town Contar
Herndon town festival, Reston Town Center.
Herndon town festivals
Herndon
Herndon
Herndon
Herndon Herndon
Herndon - outdoor summer program the town offers and George Mason comes to mind for theater.
Herndon and Reston Town Center
Herndon Community Center, high schools
Herndon Community Players
Herndon Community Players
Herndon concerts
Herndon Friday night live, Reston Town Center
Herndon Friday Night Live, Reston Town Center, Kennedy Center, Smithsonian.
Herndon Industrial Strength Theater and our church holds events. St John Neumann
Herndon music on the green
Herndon Parks and Recreation
Herndon Parks and Recreation
Herndon.
Herndon
High ball
High School plays
High schools
High schools
High schools, Silver Spring Players.
In DC
Industrial Arts Theater in Herndon
Industrial Strength, Eldon street players

University of Virginia 23 / 50

Industrial Strength Theater
Industrial Strength Theater
Industrial Strength Theater, Reston Town Center
Industrial strength; Herndon Community Center
Just for indoor.
Kennedy Center, George Mason
Kennedy Center
Kennedy Center
Kennedy Center
Kennedy Kennedy
Kennedy and Warner Centers
Kennedy Center
Kennedy Center and whoever runs programs on the Mall in DC and the Bluemont Concert series in
the summer
Kennedy Center, Arena Stage, Reston Town Center
Kennedy Center, Folger Center, DC
Kennedy Center, Metropolitan Opera with HD Simulcast (attended in local movie theaters)
Kennedy Center, National Theater, Warner Theater
Kennedy Center, Park Service, Arena Stage
Kennedy Center.
Kennedy Center; Arena Stage; National Theatre
Lake Anne
Lake Anne Community Center

11201014 COMMICHIEL CONTROL
Lake Anne Merchants, Reston Town Center
Lake Anne Plaza
Lake Anne Shopping Center
Lake Anne Village Center.
Lake Anne.
Lake End Shopping Center
Lazy Susan Dinner Theater, The Winchester Little Theater, Kennedy Center
Local high school, George Mason University
Local high schools, Herndon Community Center
Local high schools, Kennedy Center
MacLean Community Center, Loudoun County Symphony.
McLean
McLean
McLean Community Center, Industrial Strength Theater in Herndon
My family really enjoys the performances
National Gallery of Art, other DC institutions
New town center
Nissan Pavilion
Outdoor concert at Towne Center
Park Service, Kennedy Center in DC
Patriot's Center
Private theaters in D.C.
Reston Town Center
Reston Arts Festival (unsure of organization)
Reston Community Orchestra, Herndon Elvin Street Players
Reston Community Players
Reston Conservatory Ballet.
Reston Industrial Theater, Reston Town Center
Reston Players
Reston Players [affiliated with Reston Community Center, maybe subsumed thereto, Elden Street
Reston Players [affiliated with Reston Community Center, maybe subsumed thereto, Elden Street Players in Herndon, OLLI
Reston Players [affiliated with Reston Community Center, maybe subsumed thereto, Elden Street Players in Herndon, OLLI Reston Theater
Reston Players [affiliated with Reston Community Center, maybe subsumed thereto, Elden Street Players in Herndon, OLLI Reston Theater Reston Theater Arts
Reston Players [affiliated with Reston Community Center, maybe subsumed thereto, Elden Street Players in Herndon, OLLI Reston Theater Reston Theater Arts Reston Theater.
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Reston Players [affiliated with Reston Community Center, maybe subsumed thereto, Elden Street Players in Herndon, OLLI Reston Theater Reston Theater Arts Reston Theater. Reston Town Center
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Reston Players [affiliated with Reston Community Center, maybe subsumed thereto, Elden Street Players in Herndon, OLLI Reston Theater Reston Theater Arts Reston Theater. Reston Town Center
Reston Players [affiliated with Reston Community Center, maybe subsumed thereto, Elden Street Players in Herndon, OLLI Reston Theater Reston Theater Arts Reston Theater. Reston Town Center

University of Virginia 25 / 50

Reston Town Center
Reston Town Center
Reston Town Center Reston Town Center
Reston Town Center Reston Town Center
Reston Town center
Reston Town Center (parking hard) and things in DC
Reston Town Center and Lake Anne Plaza
Reston Town Center and Reston Center Stage
Reston Town Center and the town of Herndon
Reston Town Center for free concerts
Reston Town Center Pavilion
Reston Town Center summer concert series
Reston Town Center
Reston Town Center, Lake Anne;
Reston Town Center, churches
Reston Town Center, Herndon
Reston Town Center, Herndon - Friday night live
Reston Town Center, Herndon Festival.
Reston Town Center, Herndon.
Reston Town Center, I don't know sponsor
Reston Town Center, Kennedy Center, National Theater in DC
Reston Town Center, Lake Anne
Reston Town Center, Lake Anne
Reston Town Center, Lake Anne Village Center Concerts.
Reston Town Center, theaters in area.

Reston Town Center.
Reston Town Center.
Reston Town Center, Lake Anne Plaza
Reston Town Center, Lake Anne. The merchants up there have concerts.
Reston Town Center, Town of Herndon, Elden Street Players, the Patriot Center.
Reston Town Centre
Reston Town Centre
Reston Town Centre
Reston Town Center
Reston Town Center
Reston Town Center
Reston Town Center, Hunters Woods
Rown Center
Schools
Schools, the town center
Signature Theater, Arena, Shakespeare, Folger, Roundhouse
South Lakes High School
Sterling Playmakers.
Superne Dance Theatre
The Herndon Players
The Herndon Theater.
The high school
The Industrial Theater
The Lakeside Inn
The Maryweather Post Pavilion
The pools have movie nights around here The Reston Chamber. Reston Town Center.
The atom in the area do in MD
Theater in the woods in MD
Theatre troupe in Herndon, Reston Chamber Orchestra
Thing in Washington, DC
Things in DC, free programs at Lake Anne
Town center
Town Center and Herndon
Town Center and Lake Anne
University of Vincinia

University of Virginia 27 / 50

Town Center under the pavilion
Town Center, ice rink
Town Center, Reston
Town Center; Lake Anne
Town of Herndon
Town of Herndon
Tysons Corner
Vienna Community Center
Warren Theatre
Washington
Washington Performing Arts Society

Reston Town Center was recoded to be included in Table II-1 of the report also.

RCC1e: When you think about local opportunities to rent a room for a private meeting, party, or other function, which organizations come to mind?

A room in the building that we live in
Bahai Center
Building association
Buildings in town center that have conference rooms.
Cascades Community Association.
Champs at Plaza America
Check the Giant grocery store bulletin board or newspaper listings T
Chestnut Grove Condos
Church
Churches
Churches
Churches
Churches and schools.
Churches and schools.
Churches, public schools and public library
Community facility where I lives
Condo Assoc
Condo assoc.
Condo unit I live in
Country club
Country club and churches
Country clubs, churches
Dulles Expo Center
Elementary school, church
Fairfax County Libraries
Fairfax County Public Library
Fairfax County Public Schools
Fairfax County Public schools
Fairfax public library and Fairfax public schools
Friends house or at home.
Fryingpan Park, library
German military
Glade pool
Golf club
Great Falls Crossing Home Association

Greater Reston Chamber of Commerce; schools	1
Have rented at Reston Community Center	
Hen Creek	
Herdon Community Center, Lowe's Island.	
Herndon	
Herndon	
Herndon Community Center	
Herndon Community Center	
Herndon Community Center	
Herndon Friends Meeting House	
Herndon Neighborhood Resource	
Herndon, Knights of Columbus	
Hidden Creek Country Club	
Hunter Mill Community Center	
Hunter Woods Community Center	
Hyatt	
I get hassled. I've gone 3 and 4 steps to get a room.	
I would think of a church or Sterling Fire Station	
In my building	
Independent Order of odd fellows.	
International country club	
Lake Anne, Hunter Wood	
Lake Anne	
Lake Anne and Hunters Woods	
Lake Anne and Hunter's Woods and the library	
Lake Anne Community Center Lake Anne Community Center and the local school	
Lake Anne or Hunters Woods	
Lake Anne, Hunter Woods Community Center and the Reston library	
Library	
Library	
Library	
Library	
Library	
Library	
Library	
Library	
Library	
Library	
Library	
Library	
Library	
Library	
Library or school	
Library, country club in Reston	
Library, Herndon Community Center, VFW, Great Falls Grange	
Library.	
Library	
Local church	
Local church	
Local church or other religious organization.	
Local Church (St. John Neumann)	
Local churches	
University of Virginia	0 / 5

University of Virginia 29 / 50

Local churches.
Local condo organization
Local libraries
Local library
Local library
Local school.
Maybe the library
McLain School of Ballet and Jazz
Michaels, Herndon Community Center
My apartment building
My community club house at my housing development
My condo's room
My neighborhood clubhouse
My work site - campus
Neighborhood housing development community building
Newcomer's Club
North pavilion
Northern Virginia Parks and Recreation
OLLI (at local used bookstore and Reston Library)
Our church
Our church
Our local elementary school
Park, Reston Clubhouse when I lived there.
Parks, northern Virginia and historic sites
Party room in condo project
Prices are great, we got married there
Private homes
Probably the phone book. I would probably ask neighbors
Public schools
Quaker friendship house
Religious organization
Reston Chamber
Reston Hyatt
Reston Library
Reston library.
Reston regional library
Reston Town Center
Reston Town Center
Reston Town Center
Reston Town Center, and churches
Roha Association
School district, churches.
Schools
Schools
Schools, churches
Schools.
Shadowood Community Center
Some churches.
The farm house
The Herndon Community Center.
The library
The library.
The Reston Library
The Savoy Various churches
valious Giurones

RESTON COMMUNITY CENTER

West Market	
West Market Community Center	
West Market Community Center	
West Market Community Center	
Woolftrap	
Woolftrap	

RCC20: Has any member of your family attended a professional theatre performance or outdoor concert sponsored by RCC within the past 12 months?

Are those the ones at Reston Town Center, the Saturday concerts? If so, yes			
Don't know if the town center is included, the summer concert series			
Going this week			
I don't think the Reston Community Center sponsors the [stuff] at Lake Anne, so, no.			
I teach a class there			
Indoor concert			
Needs more variety.			
Three year-old not allowed in and we were very disappointed			
We go every Saturday to the Reston Town Center. I don't know if it sponsored by Reston			
Community Center			

RCC20b: Were you satisfied with the value you received in relationship to the fee that you paid?

Best deal anywhere. [name] does a great job of selecting performers			
It was free			
The chairs are too close together, worse than an airplane. My husband is only 160 lbs and 5 feet 8			
inches. We were so uncomfortable that we had to find a chair by the aisle for his legs.			
We see extremely good performers at the most reasonable price ever. [name] has excellent taste			
in selecting performers.			

RCC20c: Would you say that members of your family are very likely, somewhat likely, somewhat unlikely, or very unlikely to participate in [READ FROM LIST] if it is offered in the future?

Book signing for authors
Concert performance by a renter was not advertised or on listed activities; did not know time.
Concert very good and should have been strongly attended
Don't know what it is
I go to them, but does this mean "try out for" or "be in". When you say participate in? Very likely to
attend - just saw Guys and Dolls.

University of Virginia 31 / 50

If they offer something you can't get at Wolf Trap or DC, I would be interested. However if the act isn't offered there it tends to be of lower quality and therefore not of interest. Lectures and jazz that Reston Community Center gets are the kind of quality things that do add to the community. Theatre is not

It depends on what kind of music. I would like a real, professional musician.

It would depend on what was brought in, nothing that they've offered has interested me

Not really been impressed with the programs

Should be refreshments offered at intermissions with cost charged at theater events

There are shows that we go see.

Unless it is for preschoolers

Very likely to attend to be audience, not to be on stage or behind stage

We support it as spectators

What is it?

What is that?

What is this?

What on earth is a 'take-a-break' concert?

RCC21a: Has any member of your family attended an event at RCC within the past 12 months that was sponsored by an outside group that had rented the Community Center's facilities? [This would include a Reston Community Players or Reston Chorale performance, a private meeting or party held at RCC facilities, or a Reston Masters or Reston Swim Team Association (RSTA) swim practice

Because of illness in family

South Lakes High School - disappointed in not getting Reston Community Center for all night event this year - a great burden on us

RCC21b: Would you say that members of your family are very likely, somewhat likely, somewhat unlikely, or very unlikely to rent a room or attend [READ FROM LIST] if it is offered in the future?"

List: A Private Meeting or Party; Reston Community Players or Reston Chorale performance; Reston Masters or RSTA Swim Practice

Because they replaced the diving board (due to some insurance issue) our children's swim team now uses Herndon Community Center's pool for practice, etc..

Especially during holidays

Husband sings in Reston chorale

If it's something I have an invitation to

Kids not allowed so no

We were season ticket holders for two years until we became with the plays they were offering. We like more avant-garde theater, more modern.

RCC22: Here are some questions about RCC's future. Do you think that RCC should increase its programs, reduce its programs, or keep them at the level they are at now?

A lot of the programs seem to be somewhat remedial. For example, I need a more advanced computer class.

Advertise them better. They don't get to me so I'm not sure what goes on

Depends on whether they change what they offer

Distribute them in my area. Increase them so the programs can be presented in the whole Reston area not just the ones they concentrate on now.

Classes are often overbooked.

Either keep same or increase

Explore new ways of making them better, not necessarily increase, include immigrants and differences in population

Fine tune programs. I don't know if they should be increased or decreased

Health and wellness and aquatic programs should be increased. Also more yoga classes

I'd like to see them increase the aquatics programs

If annual fees go down, then increase; if not, decrease.

Increase advanced level fitness and sports adventures programs for young adults.

Increase as baby boomers retire

Increase availability for popular events

Increase programs for senior citizens

Increase programs for smaller children. Also weekend programs for smaller children

Keep level - might vary offerings. Videography maybe

Keep at the level but change some of the programs

Keep up with the growth of population. Like at the Nutcracker ballet. It sold out and some kids were disappointed they couldn't go

Less interested in programs than in maintenance of facilities

Like to see more aerobics

More exercise classes not during regular business hours

My daughter wants to play tennis, but she is always in school. The times are not good for her. She is 10

Need to revisit what they are offering

Programs need to be demand-driven. They need to be cost-benefit justified. Those are the principles that should guide whether programs are eliminated or added.

Review their programs ,just revise, don't reduce

Some could be reduced and some could be increased.

Suspicious that the reason I have not signed up is that I work all time. I don't know but wonder if they are available during non-working items

The level of number is fine, but I would like to see some changes to the programs themselves.

The number of programs is adequate. But shift the focus. As a single adult with no children, I feel I am paying a lot of fees for very few programs, at times, for working adults during the day. Even 7 am can be difficult if you don't work in Reston.

They just need to be changed. More of the same makes no difference

They need more programs for youth.

They would have to increase their size of facilities to grown any bigger.

Would like more preschool classes offered on the weekends.

Would like see more bridge and other card games offered in the evening.

University of Virginia 33 / 50

RCC23: I'm going to read a list of possible enhancements to RCC's facilities. How important would each of these be for you and your family? You can say it would be very important, somewhat important, or not important.

LIST: Larger pool, Dedicated fitness rooms, Additional art studios, More classroom and meeting rooms, Additional rental space including a large community room, Other (please describe)

A second pool with co	cooler water temperatures.	A lap pool
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Depends on what they offer

Herndon Community Center is the ideal model for fitness rooms and a pool

I like it the way it is - intimate

I really like the present theater - please don't change it (architecturarly). A second theater would be good.

I think they should have an exercise room with a training machine

I wish they had a sauna

If they put more dedicated fitness rooms, she would be less likely to go.

If you don't charge too much

Indoor pool, please

My group found room rental too expensive and used somewhere else.

Netter coordinating if there was more, more parking

Not if it will close down the facility while they build it

Not important unless it's a photography studio in which case it is very important.

Not needed to improve they are fine how they are

What machines would they have and would they need trained personnel.

When I go its not always full

RCC24: Are there any other enhancements to the facilities or any additional programs that you or members of your household would like RCC to offer?

A high-low impact	aerobics class	earlier than	10:00 am	like 9-9:30 am
	acionios diass	camer man	TO.OO alli	IING 3-3.30 am.

Adult educational programs

Anything for summer camps and after school care, not so much for our family

Better parking

Book club or creative writing

Cooking gluten free classes

Expanded pottery classes during times working people can go-other than throwing on the wheel and hand-building - more kinds and offered more often

Fitness programs. Expanded swimming. Any kind of dance or little kid activity.

Folk music, coffee hours and social get-togethers

I can't think of anything

I used to participate in the theater quite a bit. Whatever they are doing is probalby okay. But, I haven't been able to take advantage of it. They offer a good selection between drama, comedy and musical.

I would like to see book binding, multi-media collage, computer are, traditional rug hooking (not latch hooking), cooking fabulous food in five minutes. Just the time thing. I wish there would be bridge classes on Saturday afternoon or evening. I would love to learn to play bridge.

Increase local clubs (chess club, ping pong club). Sponsor & organize tournaments. Other types of board games.

Indoor tennis

Just a second, cooler lap pool. Maybe dog obedience classes would be good

Just more opportunities to get in classes.

Kids programs for young age preschool age spread out because they all seem to be held on the same day

More art classes, painting, and more photography classes

More classical music

More help in fitness geared toward seniors.

More live music.

More programs at Lake Anne - convenience for some people

More swimming classes for preschooler

Music -beginning music for children

Need more organized activities for teenagers.

Not sure

Not sure.

Not that I could think of offhand.

Nothing I can think of at this time

Nothing that I can think of

Open lab for digital photography - computer manipulation through printing

Perhaps yoga. They may already offer it. We would consider looking into yoga.

Pet care and pet training

Programs that instructed in Spanish. More cultural variety during the year, extending multicultural programs all year instead just certain days.

Reston Community Center should cease to exists is not economical should be taken by the county or the Reston association

Saturday and Sunday early morning swimming laps from 6 am to 9 am

Tennis bubble building - lessons availability

Textiles, cooking programs, art appreciation and book clubs

They should offer more ballroom dance, tap and jazz dance classes. More aerobic classes. More swimming classes.

Time slots should be increased

Trips. Increase the people allowed to go. Enlarge the trip

Want more multicultural things

RCC25: Are there any other enhancements to the facilities or any additional programs that you or members of your household would like RCC to offer?

A widowed, older woman

About expanding programs - I'd like to see additional computer application courses at Reston Community Center such as graphic design, Excel, etc. So far there have been only very elementary courses with limited enrollment.

Already belong to YMCA where I take martial arts and that takes up the little amount of free time I have.

Army life

Bad part of Reston.

Because activities have been full

Being a member of country club and use many facilities there instead

Busy

Busy

Busy with church

Change of life style

Children have all grown up and don't need them any more

Didn't know it existed

Do not like crowds

Do to lack of family I have no reason to look into the activities.

Does enjoy the swimming pools and lakes.

Doesn't come to mind. We don't belong to Reston Association. If I have to do anything, I go to McClean. I'm considered a non-resident. We go to Great Falls schools.

Don't have time

Don't have enough time. Time management problem

University of Virginia 35 / 50

Don't have time

Don't have time to seek out community activities--involve myself with the church if any social events.

Don't know when events are ahead of time

Don't think to

Due to my age and health

Focus is on arts and some community programs but not a balanced offering. They are ethnically oriented and politically correct

Handicap parking challenges

Have no reason to participate in what they offer;

Haven't found programs of interest yet

Haven't had time yet to check it out.

I doesn't even know where it is located

I don't have any family. If they had a social hour or something where I could meet people I might go

I have little interest in local affairs or state and local politics. I'm more of a federal kind of guy - DC related matters.

I have other things to do

I just don't have time

I only use it for voting. I would rather use other facilities than the Reston Community Center.

I probably have take advantage of Reston Community Center and just don't know it.

I strongly disapprove of being taxed for programs in which I do not wish to participate. I am appalled at being taxed without my consent! I don't want to participate. I don't want to hear about them!

I use the indoor pool

I work three jobs. Too busy.

If I get information it is mixed with nonessential mail. Nothing that says, 'hey, this is important, look at this'.

It never came to mind

I've been too busy working in the daytime

Just be busy

Just don't have enough time. I live alone so it doesn't involve my family.

Just have paid enough attention to programs offered;

Just moved back into the area

Just moved her 8 months

Just not interested

Just not interested

Just to busy

Just too busy

Just too busy

Just too busy

Kids grown up and lack of time

Kids not at home anymore

Lack of knowledge, not aware of them

Lack of time

Lack of time

Lack of time

Lack of time and interest

Lack of time.

New to Reston

Ninety percent of our connection with the center has been through our children. Now, time is a problem - coordinating work and other requirements for us.

No knowledge of the programs

No children

No desire

No interest

No interest.

No leisure time

No need to use it

No need too

No time

No time

Not interested and not enough time.

Not much leisure time

On oxygen and doesn't go out much. Wheel chair bound

Other commitments

Our lives are too hectic and no time, we have other forms of recreation

Previously participated in water aerobics but ceased to do so when they took the roof off a certain pool 15 years ago.

Quality of classes is debatable

Reston Community Center treats my part of Reston like it doesn't exit. I've been here 27 years and have seen Reston Community Center overlook my area. I have to get their permission to make changes for my house and pay dues but get no services in my area, only in other places, the Northern side more than the southern part, near Dogwood Elementary

So many other opportunities

Somewhere else

Spend a lot of time out of town

Spend more time in Delaware than here

Still somewhat dangerous - not conducive to old people

The Reston Community Center is just too competative to get into the classes and programs you want to get in. We tried to get our child (two years old) into a swim class (skipper class). We had to get on a wait list and then they canceled the class.

Time

Time conflicts

Too busy

Too busy

Too busy

Too busy working. I'm kind of a loner

Too busy. Life is too hectic.

Travel out of area 100% of the time

Usually because of time conflicts. You work outside of Reston so you are unable to get there during the scheduled time. I was interested in a yoga class but could not participate due to the time

Very busy

Very busy work schedule, lack of time

Very busy-no kids at home

We are not part of the Reston Community Center and tax district five any more

We have only lived in Reston for two years and they use the YMCA

We live on the Herndon side of Reston. Used to live in Herndon and use their community center

Website is too complicated to navigate

We're just homebodies. We like to do other things, without concern for / knowledge of a relationship to Reston Community Center

Where they are at in their life

Will be using it more often now that we have children and would like to see more things on weekend hours

Work a lot, too busy and daughter moved out

Work and established social networks made me more familiar with organizations in Vienna area.

Work full time

Work in Washington and do not have time

University of Virginia 37 / 50

RCC26: Why did you using the RCC?

A lot of events are offered in areas that I don't not feel comfortable or safe to attend the events

Acoustics are bad particularly in the main room - small rooms

Always unable to get in the class and summer camp and birthday parties when we wanted to. The time frame was 4-5 months in advance to register. The classes have waiting lines. Sent in my registration the day they opened up for it and still didn't get in.

As regards to the aquatic programs, the pool thing, I had a friend who got a bad eye infection. So I left the program and never again entered another one. Also, I don't have children and so many of the programs are for children.

Attended a play more than five years ago and really liked it but haven't done anything with Reston Community Center since.

Because i have been very sick for last two years

Because of age

Been involved in the YMCA. Committed money to the Y

Been out of town a lot

Belong to various associations in DC

Busy with work

Crazy lifestyle. I do not really have time

Did not

Didn't stop

Don't use it often

Due to physical handicap, especially during the winter months. The parking, also. I do get emails and am interested. I do plan to go to the Reston Community Center Christmas program for seniors next year if I can.

Enjoy the swimming there but it gets too crowded. My son may become a life guard at the pool, however.

Facilities for swimming now located at Herndon Community Center notReston Community Center Family issues

Family members are on a different swim team. Don't have time.

Geared more for couples and families. Do other things elsewhere

Have not stopped, just not able to go very often

Have spent five days a week in Maryland looking after grandchildren over past ten years.

Haven't used it in awhile but didn't stop using it completely.

Hours for open lap swimming got reduced

Husband passed away

I am interested in the little trips the Reston Community Center takes, but they fill up very quickly.

I developed other interests not involving Reston Community Center

I did not stop

I have not stopped, prefer the outdoor activities.

I never used it - busy life

I uses other venues and just really don't think about the RCC

I went back to college. I have no free time at all due to school and full-time work.

I'm 88 and not all that active. Thirty years ago I often used the local facilities.

Involved in other activities - haven't stopped

I've been to parties that rented rooms a while ago. It doesn't fit into my schedule, a busy, combo of work and school

I've not really used it much to start with. I do other things. I go to concerts not sponsored by Reston Community Center and do outdoor activities with other club. The Reston Community Center concerts are often sold out.

Just been busy at work

Just haven't done them - keep busy with other things

Just haven't taken advantage of the services

Just my schedule. Just too busy.

Just to busy

Kids ages, commuting, job change, children's abilities change

Kids didn't get in to the swim class we wanted last winter

Lack of effort on our part

Lack of time

Lack of time, pool too crowded and we play golf

Live in Florida half year and I'm ill with cancer

Member of the YMCA for similar activities

More of a time issue

Most of these activities are by the condo association and Town Center which I'm very close to.

My kids got into school and sporting events. I'm just following and dragging them everywhere.

Never fully engaged

Never had that much down time, just busy

Never participated

Never really started

Never started using it

Never used it regularly

No time

No time

No time

No time

No time, very busy

Not applicable

Not aware what is there

Not enough time in the day

Not interested

Not neat, un-kept, needs to be very upgraded and modernized. Too many skateboarders and running into pedestrians. Not a safe environment.

Not suitable for me. We go to the gym for sports. We go to other locations for more adult and organized activities like adult soccer, kayaking, volleyball and cycling.

Other responsibilities

Parking is horrendous since the re-design. I belong to a new health club

Pool remodeling botched schedule up

Scheduling and time

Scheduling and time

Single and never used them a lot

The staff is not very helpful. When you go there you pretty much have to figure out things for yourself. I do not really appreciate their attitude. I

The tennis group dance (Tennis Ball) which was at Reston Community Center got moved elsewhere. The swim classes fill up almost immediately, so sometimes it's hard to get the kids in. Generally too busy recently.

They didn't

Time

Time

Time constraints at work

Too busy

Too busy with new business's opening--no time

Too busy with the kids and the job: no spare time. The programs are over-booked; we can't get our kids into the swimming classes.

Too busy working all the time.

Too busy, didn't have the time

Too busy, too much else going on. Great for retired people though

Traveling a lot in the past year

Two people I used to attend with moved. Also, I spend a lot more time taking care of elderly mother with little or no social life

Use the Reston Community Center in the summer for the pool

We joined the YMCA but are no longer members there

University of Virginia

We used to live closer to Reston Community Center.

We would be more likely to attend events that were charitable-related, like the Thanksgiving food drive

Working schedule and changed the schedule and location of programs that I attended, but mostly working schedule and prices are increasing

RCC3: When you think of the Reston Community Center, what comes to mind?

A community center where all different ages can do things and socialize and learn hobbies or just improve their overall quality of life

A family oriented place.

A lot of things

A lot of things and very good concerts

A lot of volunteer work and the Thanksgiving drive

A nice facility located close by

A nice facility that is convenient to my home that we used when kids were young for swim lessons and community events

A place for kids to go and be off the streets. The YMCA is better for me, but the Reston Community Center helps.

A place where I take classes and teach a class.

A place where people can go to do things. I don't know how to answer it is such an open-ended question.

Just don't go any more

All of the programs

An actual center, swimming pools.

Aquatics

Aquatics for folks with disabilities, quality, altruistic endeavors, theatre, community outreach. A quality organization with many, many branches

Art, theater and swimming

Attractive and welcoming

Beautiful buildings and different activities, programs and facilities.

Center Stage and the performances and the different programs that they have and we participate in.

Children's classes

Classes

Classes

Classes and things for the kids to do in summer

Classes for children

Classes there like ceramics, language and crafts

Classes, pool, and a theater. Finding information

Community meetings

Computer class and meeting

Concerts

Concerts and Reston association meetings.

Concerts, mostly music and dancing

Convenience

Cultural events and exercise classes

Culture, dancing, swimming and theatre

Dancing lessons, theatrical performances, summer drama camp, swimming and horseback riding lessons.

Exercise classes and the swim classes

Fun and outdoor things with family

Fun time for families and the chance to show them a part of our culture and history

Games

Garden Club meetings, bridge group and play schedules.

Her family does not participate in the center

How lucky we are to have it because of all it offers. It is wonderful

I am involved politically and have fought battles with them. I think of an organization that needs reform. Insufficiently democratic. It's a county agency and local control is insufficient

I can't say. It is well-run. Glad we have it

I know that they have inside pool, plays and musicals

I know they have a pool and I know they do like plays and stuff. Children's programs.

I think its a place for the whole community to gather. Offers cultural things. Just a general gathering place.

In Lake Anne, my condo association has meetings there

Inconvenience of patrons. The place is run by the convenience of the staff.

Indoor pool, concert hall, shopping center and how ugly it is

It is a good facility. Used to swim there when younger - no time now

It is a place that brings people together with different programs that are free. Social setting for everyone.

It is a very well-run organization and they try to fulfill community needs.

It is just a nice place to have. I don't use it as much as I should, but it's there.

I've seen the little mailing.

Kids thing that are fun to do

Lots of options

Mah jong

Meeting room

Mother's Day out and open swimming

Movies and free concerts.

My husband has had swimming classes there. That's really about all we've used it for.

My kids' graduation parties in 2005 and 2007

My kids took ballet and swimming there

Nice people, a decent facility but it needs a boost (fresh faces)

No parking

Nothing

Nothing

Nothing, I've never been, but maybe tennis courts and swimming pools.

Offering space, cultural events, athletics and pool

Offers a variety of programs to meet the needs of people - all ages, ethnicities, genders and interests

Old facilities. Unclear to me. The schedules and types of events. Not well organized.

Parking lot is far away from building

Place for meetings, plays, classes and voting

Place to look to activities and perhaps some concerts

Plays

Pool

Pool and performances

Pool, community activities, classes. A great resource

Pool, multi-purpose room, theater, workshop, variety of programs

Pool, woodworking shop, martial arts lessons, concerts, Girls Scout troop meetings and local festivals

Public swimming

Recreation

Reston Community Players

Senior program

Services, art gallery and art classes

Several concerts, prom, all night grad party, dog training classes and craft fairs

She does not go there anymore because so much has changed.

So many of the things we've done, the young actor's theatre, the Reston swim leagues, the conservatory ballet performance at center stage and children's camp

Swim and theater

Swim class, dance class, yoga and just classes

Swimming

Swimming and shows

University of Virginia 41 / 50

Swimming and voting

Swimming and wood shop

Swimming lessons

Swimming pool

Swimming pool and some meetings participated in and theatre

Swimming pool.

Swimming, aerobics and dance classes.

Swimming, concerts and classes

Swimming, concerts like the Chorale and theatre opportunities.

Swimming, skating, concerts and fairs.

Swimming, taking care of parks and trails and courses.

Swimming. The pool is much too warm. They keep it at about 85 or 86 degrees. Even though I live in Reston I often drive to George Mason University because their pool is only 79 degrees. The Reston Community Center pool is just way too warm. Also, the George Mason University pool uses bromine instead of chlorine which is great. The Reston Community Center pool uses so much chlorine that I get stuffed up the next day.

Taxes

That it is not expensive. It is probably not the first priority to people because the classes are not convenient and are very small.

The classes they offer, rooms you can rent for a function

The indoor swimming pool. The concerts they have there. Other types of entertainment. Their auditorium.

The locality. It is close to where we are.

The pool

The pool and the theater

The pool and the theater.

The pool over at Hunter Woods. Also, concerts at the other end of Steeple Chase.

The pools are great. Also, the stage performances are really great.

The pools, various art, pottery and music classes, various festivals that they have downtown.

The swimming pool

The swimming pool and lessons that they have there

The swimming pool, hallway art exhibits and studio art classes.

Theater

Theater and the aquatic center as well as classes.

Theater when they have plays

Theatre programs, adult classes and pool

Theatre, swimming pool and meeting rooms

Think of their plays, their pool, their all-night grad party.

Twelve step programs, theater troop and Southgate Cluster Home Owners Association meets there Variety of activities, arts and crafts.

Water aerobics, a variety of classes like stained glass, dances and trips

We take dance classes and have seen a couple of shows

Well-run, good program that offers a lot of opportunities

Wooded, communal and a great place

Young actors theater

RCC4: I'm going to read a list of ways that the RCC provides information to the public. For each one, please tell me how important it is to you as a source of information about the Community Center and its programs. Would you say that it is very important, somewhat important, or not important?

[name] is very good instructor

A lot of the offerings are adult and up and I would like to be able to bring children. More family-centered offerings. I had reservations for my child's birthday party and had put down money but the front office was very unclear and not helpful enough. I had to change the party. But I eventually get what I need from them.

Didn't know there was one

Didn't know they had website

Don't remember seeing one.

Don't remember seeing one. Not a very good website

Don't remember seeing them. Didn't know they had one

I am not on the email list

I did not know there was one, but that is terrific.

I just go to church activities now.

Not many flyers

Overboard in being glitsey and too expensive

They aren't covered very well in the local papers.

Too slow in arriving, the Reston Community Center has turned into an insider's circle. The center stage thing - I don't remember the last time we got one.

RCC5: Of those items we just mentioned, how would you prefer to receive information about RCC programs?

Any through the mail and bulletin board
Going to the center in person
In the mail
In the mail
In the mail.
Local cable TV
Mail
Mail.
Mail.
Mail.
Mail.
Posted flyers in displayed in public places.
Present system is ok, by mail is ok
Program flyers should be more available at the center they run out in many cases.
Regular mail
Saves paper more direct. Instant messaging
Through the mail
Through the mail.
Through the mail. The homeowners newsletter - quarterly.

University of Virginia 43 / 50

RCC6: Overall, how satisfied are you with the job the RCC is doing in keeping you informed about its programs and services?

A lot of us are confused abut which mailings are from the RA and which are from Reston Community Center. I'm not always sure.

I feel like they should a better job of publicizing - maybe with direct mailing.

I only find music on the Web - trying to find drama / theater events

The building is too small.

They do send out a booklet that has everything in it.

They send too much information

We continually need to be informed. My primary concern is for them to follow up on complaints. Response to that is poor: The clay tennis courts on Glebe Road - I have repeatedly complained about the condition. Clay courts have to be watered. I complained for 2two years to [name] - they have cone zero.

RCC6a: The RCC Staff is responsive to requests for information.

Depends

Depends who you're dealing with.

Except one occasion when one person at the desk snapped at me for no cause.

I agree that it should be accurate

I don't deal with them

I just disagree and if you can't put that in I will just hang up

Not discourteous but seems chaotic, badly organized, as far as selling tickets. First day there is fair amount of interest and they take one letter and open it and respond, then one person in front of them, and alternate. Apparently the system broke down when my wife was there - it didn't have the order promised.

Often give wrong dates for events.

The lifeguards could be more attentive.

There was miscommunication about a yoga class

Yes to programs, no in terms of its governance. Not a transparent organization. That is especially true if you look to voice an opinion that takes issue with something they want to do. The front desk people are courteous. Not the people behind scenes if you have policy differences with them

RCC7: The RCC creates positive leisure experiences.

Both family and friends appreciate this

First I'm hearing about it

Greater Reston is inaccurate. I can't get into the art programs.

Hours are inconvenient

I saw something in a newsletter

I tried to get my two grandchildren in to beginning swimming lessons - they live in Reston. It was impossible - so I had to take them to Herndon Community center.

I would like to see quilting, knitting and crochet for senior adults

It may for segments of the population, it doesn't for other segments

I've been disappointed over the years in the programs for teenagers - really hard to find good programs for that age group.

More activities for seniors than for those in forties

The ones I've noticed seem to be for senior citizens rather than for adults in general.

The only problem is you call up and everything is sold out.

RESTON COMMUNITY CENTER

The Reston Community Center doesn't add a significant value to the quality of life. It doesn't necessarily detract from it but it doesn't add to it. I'm neutral.

There needs to be more diversity, more cultural stuff, like the Asian festival

They are overshadowed by OLLI, a much bigger operation sponsored by George Mason with 750 paying members at \$250 per year. That doesn't leave much room to compete.

They don't provide it - it's already here. They need to maintain paths, lakes and tennis courts

They need to do a better job in getting quality artists in there. Also, don't charge them an arm and a leg to use the facility. Some of the aquatic programs need to be later.

This is another horrible question because it's a philosophical pronouncement, not a question

Too many of the classes I want to take are for seniors and retirees at hours during the workday. It is not an age thing, it is a time of day thing.

Too much of it concerned about paying taxes for what we don't use much

Very frustrated because we always get on the waiting list for swimming and never get it. The one time we got in they cancelled for lack of instruction.

Wonderful for seniors

RCC9: In your opinion, does the RCC make Reston a more attractive place to live?

Concerned about lottery system for popular events

For some yes; for many it has very little bearing on Reston's value. As an institution it needs to be more inclusive in governance and more consensus-driven in the broader community in it's decision-making. As it is now it is a very closed club that is not realizing its potential as a community institution. Ultimate county control over decisions and assets is a further factor in preventing Reston Community Center from realizing its true local benefit and potential

Not necessarily.

Reston Community Center charged me in taxes for past 30 years. Not getting anything. When first went I was lucky to get out alive. Lived here since 1976 and got mugged. None of my neighbors go to Reston Community Center- why?

Sort of neutral

The facilities are excellent, it's just a matter of space like Lake Anne. I want bigger facilities at Lake Anne.

Yes, but they need to mark it better.

Doesn't matter

RESIDE: Now we'd like to ask just a few questions about you. Again, all your answers are confidential and if there are any you don't wish to answer, just say so. We collect this information only for statistical purposes. How long have you lived in Reston?

When you ask people to give up time for what is a charade, people become de-motivated.

SIZEBUS: How many people are employed at the place where you work?

Company-wide it's 35.	
I work at home	
I work at home	
I work by myself	
Self-employed	

THANKS: Thank you very much for participating in this survey. We appreciate the time you have taken to complete the questionnaire. The survey results will be reported to the Board of Governors of the Reston Community Center at a future meeting.

University of Virginia 45 / 50

As teacher of a class at Reston Community Center, I am frustrated in: trying to get the room set up and the lack of things they have. I was not allowed to use the bulletin board because it belongs to the Reston Chorale. They need to provide more for the teachers. I took a music class once and the music stand (which you put your music on) was broken. It was six weeks before they fixed it.

I think the seasonal program guides are very useful

I think the tragedy is that Reston Community Center could be a much more vibrant and inclusive part of our community but the way it is governed is preventing that. And that's a great loss for the community.

I would like to see more information on how people can participate. I am looking for them to organize the participation a little better

I would love it if they had their swim program aligned with the red cross program (life guard pool operators, etc.)

Please clarify what participation is on this survey.

Respondent checked the program and realized that there are programs in the evening asked that previous comments be removed

Respondent insisted that he is somewhat familiar with the Reston Community Center.

Respondent wanted to make [recorded] comment that she did not want her answers--based on present levels of usage. To reflect a lack of appreciation and use, because her children had grown and their usage had diminished but had been considerable over the previous twenty years.

Respondent was very pleased by the letter announcing the survey. She normally refuses survey calls that are not preceded by such a letter

Strongly urge to talk to other governing bodies in Reston I don't see why three organizations exist duplicating services

The lady said that she doesn't attend the community center anymore because there were things that happened and she would go there every week

The Reston Community Center is a double tax providing double services to Fairfax residents. If the Reston Community Center did not exist, the county would provide the same services as they do for other regions in the county for our existing tax dollar.

The survey was too long even though we love the Reston Community Center and take it for granted They have a weekly duplicate Bridge game that they attend every Wednesday. Usually about 100 people attend. And she just wants to make sure that Reston Community Center continues to rent the facility to them so they are able to play the game.

This is a poor questionnaire because the questionnaires force the respondent to answer a certain way. It's too long. I'm a liberal person, but i am appalled at the amount of tax money that my household has put into the Reston Community Center over the years and the small amount of use that the typical family gets out of the Reston Community Center. There are a lot of services I don't think I should have to pay for over and above the taxes including swimming. I don't think the Reston Community Center ought to be so heavily involved in putting tax money into festivals in Reston. I fail to see how that is what the purpose of the Reston Community Center is and what my tax dollars should be devoted to

Very satisfied with service personnel and the information they provide.

Taxes are too high and driving old people out. Reston association is useless. Taxes need to be reduced and wants to know what her yearly 10,000 dollars that she has to pay is being spent on.

The Reston Community is run by a bunch if old women, there are no street lights, I would never buy property here

USEEVEN: Are you aware that your employees may use RCC facilities at resident rates even though they are not a Reston resident?

Has no employees
No employees
No, they could publicize that more.
She has no employees

VOTE1: One proposal to increase the participation in the Preference Poll is to set up electronic voting or via a paper ballot mailed individually to each household. However, it would require a change in voting rules to allow one vote per household instead of one vote per person. Would you support a change to the voting procedure to one vote per household to permit voting either electronically via the internet or via a paper ballot mailed individually to each household?

Are renters in a consistent household. In an apartment complex. Is that one household - multiple families live in one dwelling?

Don't think the one vote per household is fair

Don't understand why it would be necessary to have it be one vote per household if mailed.

I don't think one person in the household should make all the decisions

I thought that it was already that way

I'm very concerned that reliance upon the internet would exclude interested parties, especially old-timers.

Paying the fee is a financial hardship, if I had a chioice I would do away with the Reston association

Waste of expense for paper ballet

Why does e-voting have to be one per household if each family member has a separate e-mail address

Would support. Some people don't use computers but the electronic idea is good for those of us, convenient, who use computers. And seems to require less expense for the Reston Community Center than mailing would. Costs less.

WHYNOT: Why not?

Another commitment	
Apathy	
Bad timing	
Because don't know any of the candidates	
Because I am not the owner	
Because I didn't go to the grocery store where they were taking votes. I don't know if they send it in the mail, too.	
Because I don't know who is running	
Because I knew none of the candidates	
Because it doesn't service my area so I'm turned off of the Center. Didn't think it mattered if I voted	
because I don't matter to Reston Community Center.	
Because their were three candidates for three positions	
Because we don't pay a lot of attention to the program	
Busy	
Busy at the time	
Busy but the other person in the house did vote	
Busy working two jobs	
Can't remember	

University of Virginia 47 / 50

Caught up in things - back to school and work

Did not know candidates

Did not know who was running.

Did not understand or know enough information.

Did not want to

Didn't care about it - lost in stack of mail?

Didn't encounter voting opportunities this year

Didn't feel it was significant

Didn't have the time

Didn't know anybody, who to vote for

Didn't know enough about the issues and candidates. Have voted in past

Didn't know the people

Didn't see anything

Didn't see anything on it

Do not know enough about it

Do not know people

Doesn't know why

Don't care

Don't know

Don't know the people

don't know, too busy

Don't know. Didn't know the candidates that much

Don't remember

Forgot

Forgot

Forgot about it

Forgot about it.

Forgot it

Have in past but was busy with other things this time.

Health problems. Family problems. I don't know, I just forgot.

I can't remember when it was, don't know

I did not feel qualified to vote. When I vote I want to know who and what I'm voting for. I hate to vote just willy-nilly. I take it rather seriously.

I didn't feel like it

I didn't know any of the people running.

I didn't know anything about the people that were running

I didn't think it was worth my time because I didn't know enough about the candidates.

I don't know

I don't like the way they vote. They should mail out ballots.

I don't own property

I forgot

I had just moved in - didn't know enough about programs

I had no idea what the issues were and had no prior notice that this was going to happen. I only knew because I happened to go somewhere where a booth was set up to take a poll. I would prefer to do it online.

I id not get a ballot. Before the last time I got a ballot

I just physically don't go out to vote

I refuse to participate in something that affirms the existence of this organization when I think it should be abolished.

I was busy

I was not aware of it

I was overseas on business

I was sick or out of town. Normally I have been voting.

I was sick.

I wasn't familiar with the candidates.